

Privacy Policy

At Family Medicine Associates of Round Rock, we value your privacy and are committed to protecting your personal information. This Privacy Policy outlines how we collect, use, and share information that you provide to us and will inform you of your privacy rights. By using our services, you consent to the data practices described in this policy.

1. Information We Collect

We may collect the following types of personal information:

- **Contact Information:** Name, email address, phone number, and mailing address.
- **Account Information:** Usernames, passwords, and profile information associated with your account.
- **Payment Information:** Credit card numbers, billing information, and other payment details.
- **Usage Data:** Information on how you interact with our website, including IP address, browser type, and device information.
- **Communications:** Records of your interactions with us, including call logs, emails, and messages.

2. How We Use Your Personal Information

We may use the personal information we collect for the following purposes:

- To provide, maintain, and improve our services.
- To process your transactions and send you related information, including purchase confirmations and invoices.
- To communicate with you, including responding to your comments, questions, and requests.
- To send you marketing communications, promotional materials, and other information that may be of interest to you (you can opt out at any time).
- To ensure the security and integrity of our services and to prevent fraud.
- To comply with applicable legal obligations and protect our rights.

3. How We Share Your Personal Information

We do not sell, rent, or lease your personal information to third parties. We may share your personal information in the following circumstances:

- **Service Providers:** We may share information with vendors, consultants, and other service providers who perform services on our behalf and need access to such information to carry out their work. All service providers are subject to strict confidentiality obligations.

- **Legal Compliance:** We may disclose your information if required to do so by law or in response to valid requests by public authorities.
- **Business Transfers:** If we are involved in a merger, acquisition, or asset sale, your personal information may be transferred as part of that transaction.

Note: SMS consent is not shared with third parties.

4. Your Rights and Choices

You have certain rights regarding the personal information we hold about you, including:

- The right to access, correct, or delete your personal information.
- The right to object to or restrict our processing of your personal information.
- The right to withdraw your consent for marketing communications at any time.

To exercise these rights, please contact us using the information provided in the "Contact Us" section below.

5. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page and updating the "Last Updated" date at the top. We encourage you to review this Privacy Policy periodically for any changes.

6. Contact Us

If you have any questions about this Privacy Policy or our privacy practices, please contact us at: 512 244-1995

7. SMS Carrier

No mobile information will be shared with third parties/affiliates for marketing/promotional purposes. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.